



CODE OF ETHICS 2023

SAMPLE

is a member of
Exercise New Zealand, and by
displaying this code agrees to:

- abide by all consumer protection legislation and all other applicable laws and regulations.
- show respect for people of different races, cultures, nationality, religious and political belief, sexual orientation, age, gender, marital status and physical and intellectual ability.
- provide a safe exercise environment within the club.
- ensure that all staff involved in exercise demonstration or prescription are registered with the New Zealand Register of Exercise Professionals (REPs).
- ensure all members are pre-screened for medical conditions prior to the commencement of exercise.
- be committed to continually upgrading the professional knowledge of our staff.
- make no false claims with regard to any of the products and services offered by the club.
- not use deceptive or high-pressure sales tactics.
- not ask for payment in advance for memberships of longer than 15 months (including any free periods).
- not ask for payment for any of our clubs until they are open except where payments are made into an escrow account (agreements can be entered into before a club opens, but no payment will be taken).
- deliver what we promise.
- operate the club in a manner which maintains and enhances the public's perception of the health and fitness industry.
- respect your privacy, and never pass on any information you give to us to any third party without your permission.
- follow ExerciseNZ's code on membership terms and conditions & transfer policies.*
- follow ExerciseNZ's code on use of drugs / performance enhancing substances.*

Signed on behalf of member

Mid Thomas-Savelio, Chair Exercise New Zealand